Thushanthan Shanthakumar

07534773214 | thushanthan2518@gmail.com | [www.linkedin.com/in/thushanthan-shanthakumar111111](http://www.linkedin.com/in/thushanthan-shanthakumar111111)

**Professional Summary**:

Highly motivated and technically skilled professional pursuing an MA in Computer Science with Cyber Security at the University of Kent. Equipped with a strong foundation in business and technology, aiming to transition into Cyber Security and IT Support roles. Demonstrated expertise in Python, Java, C++, networking fundamentals, and system troubleshooting. Designed and built a custom PC, showcasing strong problem-solving abilities and technical acumen. Continuously expanding cybersecurity knowledge and IT infrastructure expertise to contribute effectively to technology-driven teams.

**Technical Skills:**

- **Programming & Development:** Java, C++ (basic), JavaScript

- **Cyber Security & Networking**

- **Operating Systems:** Windows, Linux (basic administration), Mac OS

- **IT Support & Troubleshooting:** Hardware & software diagnostics, system issue resolution

- **Databases: Basic SQL knowledge**

- **Tools & Software:** Microsoft Office Suite, Adobe Suite, Virtual Machines

**Technical Projects:**

- **Custom PC Build:** Selected, assembled, and configured all components, resolving complex hardware/software issues, achieving a 30% cost reduction compared to pre-built alternatives.

- **Portfolio Website Development:** Designed and coded a portfolio website using HTML, CSS, and JavaScript to showcase technical projects and programming skills.

- **Car Maintenance & Repairs:** Diagnosed and repaired engine components, improving vehicle performance and troubleshooting efficiency.

**Work Experience:**

**Delivery Driver** | Sainsbury’s | Sep 2021 - Present | Harrow

- Optimized route planning, reducing delivery times by 15% while maintaining 99% on-time delivery rate.

- Resolved technical issues with handheld delivery devices, enhancing operational efficiency.

**Parcel Sorter** | Royal Mail | Dec 2021 - Jan 2022 | Hounslow

- Organized and sorted over 500 parcels per shift using logistics software, ensuring optimal route planning.

**Customer Assistant** | Shell | Jun 2019 - Apr 2020 | London

- Delivered exceptional customer service, handling an average of 100+ transactions daily using POS systems.

**Education:**

MA Computer Science with Cyber Security | University of Kent | Sep 2024 - Present

- Key Modules: Network Security, Advanced Object-Oriented Programming, Software Engineering

BSc Business Management (2:2) | University of Suffolk | Sep 2019 - Aug 2023

- Developed analytical and problem-solving skills relevant to IT and cybersecurity.

GCSEs & AS Levels | Wembley High Technology College

- 10 GCSEs (A\*-C) including Maths (B) & English (C)

- AS Level: Finance (A), Business (C), Psychology (D)

**Certifications & Training:**

- CompTIA Security+ (Planned)

- Google IT Support Certificate (Planned)

- Microsoft Azure Fundamentals (Planned)

**Additional Experience:**

- **Football:** Competed in local Sunday League, Charity Club, and attended Leicester City Football Club trials.

- **Football Coaching:** Trained and managed under-16, under-14, and under-12 teams.

- **Swimming:** Lifeguard Training & Swimming Courses Completed.

- Full UK Driving License Holder.

Hobbies & Interests

- Cybersecurity research & emerging technology trends

- Software development & coding projects

- Mentoring peers in programming and IT troubleshooting

- Football, gym, swimming & boxing

- Automotive maintenance & repair